



Millwork Solutions, Inc. Exterior Entry Door Fiberglass Grain-Lifetime Warranty

WARRANTY COVERAGE:

Millwork Solutions warrants that its steel entry door is free from defects in material and workmanship which will make the Product unfit for its normal and recommended use. THE DURATION OF THIS WARRANTY BEGINS ON THE DATE OF PURCHASE BY THE CUSTOMER AND EXTENDS FOR THE FOLLOWING PERIOD:

1. Lifetime to the Original home owner for the Fiberglass-Timberline door slab only.
2. Residential single family installations.

EXCLUSIONS FROM COVERAGE:

This warranty does not cover:

1. Defects or damages arising out of shipment by common carriers, private transportation or other means of transportation.
2. Defects or damages arising out of improper handling or cleaning, defective or improper installation, defective or improper glazing, accident, act of God, intentional human act, misuse or abuse, or any other circumstances beyond the control of Millwork Solutions and Taylor/Perma-Door.
3. Product installed in high-moisture environments, such as swimming pool enclosures or greenhouses.
4. Product used or installed in high-vibration environments.
5. Product not finished or painted in accordance with door edge label or installation instructions.
6. Product finished with non-recommended paints, stains or topcoats.
7. Performance of finish paints.
8. Labor, shipping or other charges incurred or claimed by the Customer.
9. Glass.
10. Re-Installation, Refinishing of Stains, Paints or Urethanes or Any top coat.
11. Hardware.

WARRANTY CLAIM PROCEDURES:

If within the applicable warranty period the Customer discovers a defect in the Product which is covered by this warranty, the Customer must comply with the following procedures:

1. The Customer must promptly present a written claim to Millwork Solutions, Inc. 1 Mill Street Batavia, NY 14020. Millwork Solutions must receive this claim no later than ten (10) years after the date of the Customer's purchase.
2. The Customer must use reasonable diligence to include in the written claim all of the following:

- a. Adequate description of defect(s).
 - b. Identification of Product design or pattern.
 - c. Exact Product size.
 - d. Date Product was manufactured (this date is stamped on the hinge side of the door).
 - e. Date of the Customer's purchase and the date of delivery to the Customer.
 - f. Provide pictures of the defect.
3. The Customer, at Millwork Solutions option, must permit Millwork Solutions or its representative to inspect the Product.

REMEDIES:

After receiving a valid claim, Millwork Solutions will, at its option, (a) repair the Product, or (b) provide a replacement Product (or part, as appropriate) of like kind and design.

DISCLAIMER OF WARRANTY:

MILLWORK SOLUTIONS MAKES NO IMPLIED WARRANTY, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THE PRODUCT (OR ANY REPLACEMENT), AND MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, WITH RESPECT TO THE PRODUCT (OR ANY REPLACEMENT), EXCEPT TO THE EXTENT PROVIDED HEREIN.

LIMITATION OF REMEDIES:

THE REMEDIES SET FORTH ABOVE ARE THE CUSTOMER'S EXCLUSIVE REMEDIES FOR BREACH OF WARRANTY. IN NO CASE SHALL TAYLOR DOOR BE LIABLE TO THE CUSTOMER OR ANY OTHER PERSON FOR ANY GENERAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT PERMIT ANY LIMITATION ON THE LENGTH OF AN IMPLIED WARRANTY, OR ANY EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND THEREFORE SOME LIMITATION OR EXCLUSIONS IN THIS WARRANTY MAY NOT APPLY. Unless modified in a later writing signed by both Millwork Solutions and the claimant, this warranty is the complete and exclusive warranty relating to the Product, superseding all earlier agreements and other communications relating to the Product. No employee of Millwork Solutions or any other party is authorized to make any warranty in addition to this warranty. Invalidation of any one or more of the provisions of this warranty shall not invalidate or affect any one of the other provisions hereof, which shall remain in full force and effect. This warranty is not transferable. This warranty provides specific legal rights, and other rights, which vary from state to state, may be available.